
BBNC Group Aqua Fitness Instructor

Reports To: Program Manager

Outcomes

- To provide safe, effective group fitness instruction in an enthusiastic, professional environment.
- To assist the Program Manager, in taking active steps to maximize occupancy and increase revenue through repeat business, promotion or other means which is supported by the reputation that BBNC members and participants are at all times met with the highest standards of customer service in an environment that is clean, presentable and safe, whilst ensuring compliance with legislation, policy and budgetary restraints.

Tasks

1. Teaching

- Demonstrate and teach correct technique and execution.
- Pre-screen attendees for contraindicative conditions and injuries, as well as skill and fitness levels.
- Provide options for class attendees to ensure their workout is suitable for their condition.
- Follow pre-choreographed class formats to ensure consistent, safe delivery of classes.
- Be punctual in class attendance.
- Attempt to cover classes that you cannot teach and notify the Program Manager, if classes cannot be covered.
- Participate in team teaching and launches where appropriate.

2. Customer Service

- When time permits, communicate with members prior to and after classes.
- Engage in promotion of all BBNC activities and services, group fitness or otherwise.
- Forward any feedback or queries onto the Program Manager, where appropriate.

3. Training

- Partake in instructor evaluation and feedback.
- Attend in-house instructor training and workshops, including critiquing.
- Maintain accreditation annually.

4. Compliance

- To recognize and take prompt corrective action whenever supervision or customer service systems deviate from normal conditions.
- Maintain confidentiality of BBNC's business affairs at all times.

- Ensure a high standard of personal presentation at all times.
- Comply with the relevant components BBNC's Policy & Procedures manual where relevant.

5. Occupational Health & Safety

- Ensure that all work is carried out in accordance with the policies and procedures.
- Ensure the security of members and participants, their property and employees by following the various provisions of BBNC i.e. key control, incident reporting, lost property procedures.
- Follow safe operating procedures.
- Execute all workplace practices and tasks in a manner that is safe so as not to endanger yourself or those around you.
- Consistently demonstrate professionalism, integrity, commitment, fairness and co-operation in all aspects of the Group Fitness Instructors responsibilities.
- Report any possible safety, procedural or maintenance breaches to the Program Manager

6. Qualifications

- Minimal requirement of current CanFit Pro Fitness Instruction Specialist, or equivalent/higher qualification, as approved by the Ontario Fitness Council.
- Current First Aid/CPR Certification.
- Relevant program qualifications for the classes being instructed
 1. Canadian Aquafitness Leaders Alliance Inc. (CALA)
 2. Canadian Fitness Education Services (CFES) Aquafit Instructor Course
 3. WaterART Fitness Land and Aquatic Fitness Certification

Job Type: Part-time

Salary: \$35.00-\$40.00 per hour

COVID-19 considerations:

Masking is no longer required, however we strongly encourage all instructors and participants to mask whenever possible.